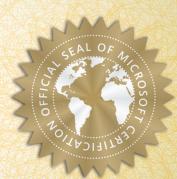
Microsoft[®] Certificate of Excellence

Achievement Date: March 07, 2012

WILLIAM H GRISWOLD

Has successfully completed the requirements to be recognized as a Microsoft® Certified IT Professional: Consumer Support Technician on Windows Vista®

Steven A. Ballmer Chief Executive Officer



Microsoft CERTIFIED IT Professional

Consumer Support Technician on Windows Vista®

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