



*This certificate is awarded to*

**Bill Griswold**

*for the successful completion of the course*

**Customer Immersion Experience - Participant Guide**

*By Commercial All Locations Training*

**Date:** 7/29/2016

A handwritten signature in blue ink, appearing to read "CW Coy", is positioned above a horizontal line. Below the line, the name "Charles W. Coy, Director" is printed in a black sans-serif font.

**Charles W. Coy, Director**